



AMG Warranty Terms & Conditions

Valid for products purchased after 01/01/2020 (Rev 1.3 - 07/03/2021)

1. AMG Systems Limited warrants to the original end user that the products shall, at the time of delivery, be free from defects in materials or workmanship and will conform to the AMG published technical specifications. The foregoing shall apply only to failures to meet said warranties which appear within that period during which the Products are installed in their original installation for the original End User and operator of such Products

This warranty covers all defects or non-conformities which appear therein under proper use and which arise solely from faulty materials or workmanship, it being understood that such warranty does not cover damage arising from Purchaser's negligence or improper use, storage, maintenance or installation of the goods or parts thereof.

Unless expressly agreed in writing, AMG Systems Ltd liability for defects and conformity from date of shipment is:

Industrial Grade Equipment:	Lifetime Support Warranty
Light Industrial Equipment:	3 Years
Commercial Grade Equipment:	3 Years
DIN Rail PSU:	3 Years
Wireless Ethernet: (Skywave)	3 Years

Applicable to products covered by Lifetime Support Warranty, That in the event of product discontinuation, warranty support is limited to five (5) years from the announcement of discontinuance.

Notwithstanding the preceding sentence, The duration of the warranty period for products not manufactured by AMG Systems Limited (e.g. Fibre Patch Cables, power supplies or batteries etc) shall be the warranty period offered by the original manufacturer, if any.

2. The conditions of any tests shall be mutually agreed upon and Seller shall be notified of, and may be represented at, all tests that may be made The warranties and remedies set forth herein are conditioned upon (a) proper storage, installation, use and maintenance, and conformance with any applicable recommendations of AMG and (b) the buyer promptly notifying AMG of any defects and, if required, promptly making the product available for correction.

3. If any product or service fails to meet the foregoing warranties, AMG shall thereupon correct any such failure either at its option (i) by repairing any defective or damaged product or parts of the products, or (ii) by making available any necessary repaired or replacement products or parts thereof at the sole discretion of AMG. Any repaired or replacement part or product shall be warranted for the remaining period of the original Warranty Period. Buyer shall be responsible for the cost of freight for shipping the items to the AMG approved service centre as directed by AMG. AMG shall pay the cost of freight for the return shipment of products or parts to the Buyer. Where a failure cannot be corrected by AMG's reasonable efforts, the parties will negotiate an equitable adjustment in price.



4. The preceding paragraph sets forth the exclusive remedies for claims based on defect in or failure of products or services, whether the claim is in contract, indemnity, warranty, tort (including Sellers negligence), strict liability or otherwise and however instituted. Upon the expiration of the warranty period, all such liability shall terminate, and the BUYER shall have a reasonable time, within thirty days after the warranty period, to give written notice of any defects which appeared during the warranty period. The foregoing warranties are exclusive and in lieu of all other warranties, whether written, oral, implied, or statutory. NO IMPLIED OR STATUTORY WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE SHALL APPLY. Seller does not warrant any products or services of others, which BUYER has designated. To obtain warranty service, you must first call AMG Systems and speak to a qualified service representative. If a return of product is deemed necessary, a Return Merchandise Authorization number (RMA #) will be issued. Upon receiving RMA #, the product must be shipped back in either its original packaging or packaging affording an equal degree of protection back to AMG Systems. This warranty does not cover cosmetic damage or damage due to acts of God, accident, misuse, abuse, negligence, or modification of, or to any part of the Product. This warranty does not cover damage due to improper operation or maintenance, connection to improper voltage supply, or attempted repair by anyone other than a facility authorized by AMG Systems to service the product. Repair or replacement as provided under this warranty is the exclusive remedy of the consumer. AMG Systems shall not be liable for any incidental or consequential damages for breach of any express or implied warranty on this product. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose on this product is limited in duration to the duration of this warranty. This warranty only covers the first user of the equipment.

5. To obtain warranty service, the user must first call AMG and speak to a qualified member of the Technical Support Team. If return of a product is deemed necessary, an RMA number will be issued. Upon receiving an RMA number, the product must be shipped back in either its original packaging or packaging affording an equal degree of protection for the return to AMG. This warranty does not cover cosmetic damage or damage due to acts of God, accident, misuse, negligence, or modification of, or to any part of the Product. This warranty does not cover damage due to improper operation or maintenance, connection to improper voltage supply, or attempted repair by anyone other than a facility authorised by AMG to service the product. Repair or replacement as provided under this warranty is the exclusive remedy of the consumer. On testing the failed product, should the failure appear to have resulted from situations outside of 'normal wear and tear' i.e. power surge, a price will be negotiated for a replacement unit or a repair. AMG shall not be liable for any incidental or consequential damages for breach of any express or implied warranty on this product. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose on this product is limited in duration to the duration of this warranty. This warranty only covers the first user of the equipment.

AMG SYSTEMS LIMITED.